



West Ham United

2017/18

DELIVERY DETAILS AND POSTAL CHARGES

UK DELIVERIES

UK Mainland Express Delivery* £6.99

– (This is a signed for courier delivery service and takes up to 1-2 days from order) – All UK parcels must be signed for. This option will not guarantee delivery on a specific date and may be left in a safe location. Please allow at least 5 working days should you need to contact our Customer Service for tracking purposes. If you order past 12pm on a Thursday afternoon please note your parcel will not arrive with you until the Monday.

UK Mainland Standard Delivery* £4.99

– (This is a signed for courier delivery service and takes up to 3-7 days from order) – All UK parcels must be signed for. This option will not guarantee delivery on a specific date and may be left in a safe location. Please allow at least 5 working days should you need to contact our Customer Service for tracking purposes. The delivery cost will be confirmed before the payment process is completed.

FREE DELIVERIES

Free UK Mainland Standard Delivery* - (up to 3-7 days) – UK mainland orders over £75 qualify for free delivery. Please allow up to 3-7 days transit time from when the order leaves our warehouse.

Make sure your gifts arrive in time for Christmas, our last order date for UK mainland deliveries will be Wednesday 20 December.

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* West Ham United Football Club Ltd want to make sure you receive your goods safely so we have partnered with a secure courier* firm to despatch all your parcels (OCS). For all deliveries our courier will require a signature unless you have indicated alternative delivery arrangements when confirming your order. We do not offer deliveries on a Saturday, Sunday, Bank Holidays, Christmas Day, Boxing Day and New Year's Day. Selected Postcodes apply.

RETURNS

See www.officialwesthamstore.com/page/returnspolicy for full details.